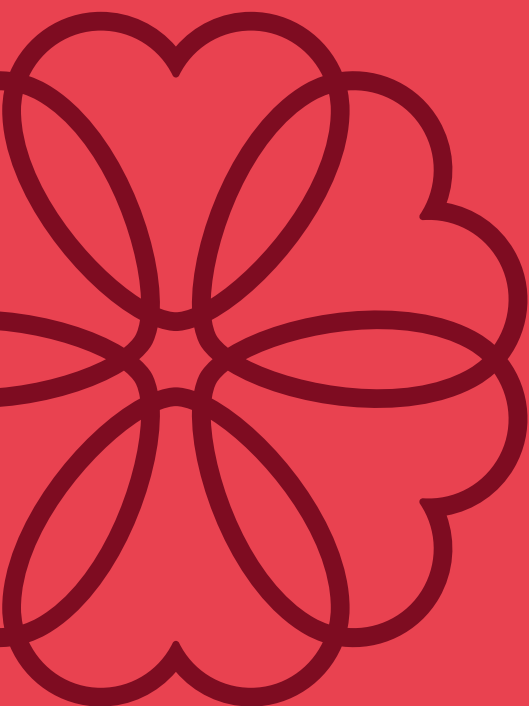
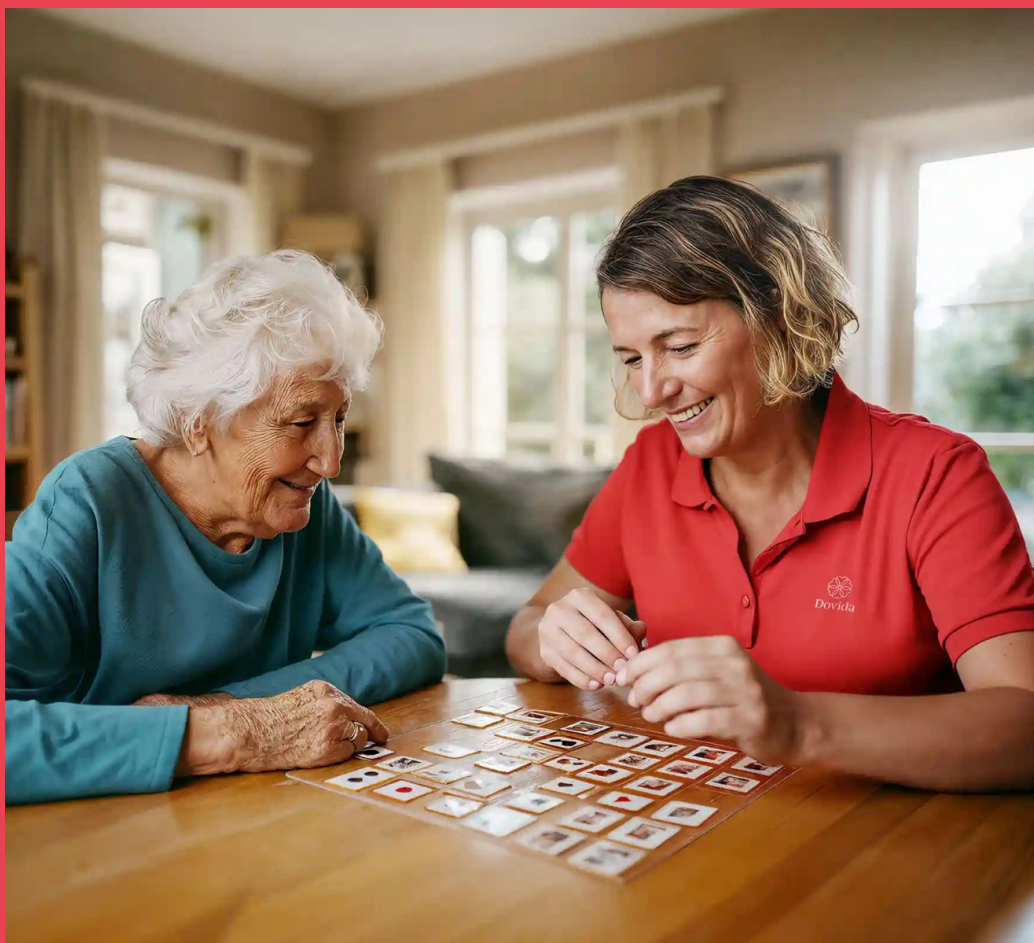


Important considerations

when choosing your Live-in Care provider



dovida.ie



DovidaTM
Your Life, Your Way

We're delighted to support you in finding the Live-in care solution that best suits your needs. Choosing the right provider is an important decision, and we're here to make that process as smooth and informed as possible.

To help guide your journey, we've prepared a list of key questions you may wish to consider when engaging with any Live-in care provider.

These questions are designed to empower you to make confident, informed choices that align with your values, preferences, and lifestyle.

Dovida's responses are set out below. You can use the space provided to write in the information provided by other companies when carrying out your research.

If you have any other questions which are not covered below, please feel free to get in touch with us, and we'll answer them during a free, no-obligation care consultation.

SERVICES	DOVIDA	OTHER
How many weeks does it take to set up your Live-in Care service?	Clients are matched and begin receiving care within 2-3 weeks, depending on complexity and availability.	
What is the consistency of Live-in caregivers over time?	Dovida prioritises continuity. 2-month rotations working with 2 caregivers.	
Is the company authorised to provide HSE Home Support Services?		
How does the company respond to a live-in caregiver becoming sick or taking annual leave?	Dovida's local offices provide cover and replacements to ensure uninterrupted care during carer absences.	
Does the company ensure all carers have necessary authorisation to reside and work in Ireland (ie visas?)		
Does the company Garda-vet and run international police clearances in all relevant countries?		

Does the company employ their carers and therefore pay the carer directly and handle all payroll taxes?		
What carer training does the company provide for new and existing carers?	Dovida offers comprehensive onboarding and ongoing training through its Home Care Professionals Academy, including modules on dementia, seizures, manual handling, medication support, and person-centred care.	
Does the company's live-in care provide a 5 day, 6 day or a 7 day service?		
How many hours per week can the Live-in carer work?	Live-in carers are on active duty for 7 hours per day, 6 days per week, totalling 42 hours per week. This can be across multiple interventions throughout the day, based on the Client's needs.	
Does the company insure the caregivers?		
What is the scope of service provided by the carer?	Services include personal care, companionship, mobility support, medication assistance, household help, and more tailored to each client's needs.	
How does the company ensure the carer delivers a quality service?	Quality is ensured through ongoing reviews, supervision, training, and feedback mechanisms managed by Care Managers	
How does the company understand what matters to me and capture that in a support plan?	Dovida conducts in-home consultations and builds a personalised care plan based on your preferences, routines, and goals.	
What assessments are done by the company to ensure provision of high-quality care?	Dovida performs initial and ongoing assessments, including health, safety, and wellbeing checks, to maintain high standards of care.	

Need help navigating your options?

Our team at Dovida is here to guide you every step of the way. Whether you're exploring care for yourself or a loved one, we'll work with you to understand your unique needs and match you with the right support.

Contact us

Scan the code to **visit dovida.ie** or **call us directly on 1800 911 855** to speak with a member of our care team.

