

# HSE Home Support Services

The HSE's Home
Support Services are
individualised
packages of
community-based
services aimed at
helping people who
need support
to remain living
in their home.



## Why choose Dovida for your HSE Home Support?

HSE Home Support Services are funded by the State and can be delivered free of charge to you by Approved Providers such as Dovida. There is no means test or income assessment.

You can apply for these free services if you need support to continue living at home or to return home following a hospital stay.

Services are delivered on a needs basis, and you must apply directly to your local HSE Health Office to have your care needs assessed.

Dovida's care plans support, empower and uplift thousands of people across Ireland every day.

Our Circle of Care places the individual at the centre of a holistic support system uniting families, our skilled caregivers and Dovida's support teams with Public Health Nurses, GPs, physios and the wider health community.

Our Circle of Care ensures that everyone experiences Dovida's promise:

Your Life, Your Way.

## What kind of support is provided?



# Typical supports include:

- Assistance getting in and out of bed
- Assistance dressing and undressing
- Personal care
- Assistance with mobility
- Meal preparation
- Medication reminders

### How can I apply?

You can apply for HSE Home Support Services if you are at home, in hospital or in a nursing home and wish to return home.

Your Public Health Nurse, GP or another health care professional may present you with an information booklet which contains an application form.

You can also download the Home Support Services Information Booklet & Application Form from the HSE's website, or you can ask your local Home Support Office to send it to you.

#### **Care Needs Assessment**

You must fill in the application form and return it to your health care professional or your local HSE Home Support Office.

If you are unable to apply yourself, someone such as a relative, GP or Public Health Nurse can complete it for you.

After the HSE receives your completed application form, the HSE will arrange a Care Needs Assessment to determine the kind of support you might need.

#### How can I choose Dovida?

Your health care professional may give you a list of Approved Providers to choose from, and **you can select Dovida from the list**.

Alternatively, when completing the form, you can apply for Consumer Directed Home Support and if that model of home care is deemed to suit your needs, then you can choose Dovida to deliver your care.

What was once a struggle every day for us. With smiling faces and cheerful attitudes, they have been an enormous help with our father.

- Client family member

To learn more about how we can enhance your quality of life by providing your HSE Home Support Services, find your local Dovida office online or call 1800 911 855.

dovida.ie